GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:1870
ANSWERED ON:09.03.2016
IT Enabled Apps for Transparency
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Will the Minister of RAILWAYS be pleased to state:

(a) whether the IT enabled applications introduced by the Railways to bring transparency are on the sidelines of Digital India initiative;

(b) if so, the details thereof; and

(c) the benefits likely to accrue to passengers as a result thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) to (c) Yes, Madam. Railways have introduced several IT enabled applications to bring transparency on the sidelines of Digital India initiative. The details and benefits accruing to passengers are as under:
1. Computerised Passenger Reservation System (PRS) − This system helps in computerised booking of reserved accommodation on trains in a transparent manner. Mobile application for reserved ticketing has also been launched.

2. Computerised Unreserved Ticketing System (UTS) − This system is implemented for issuing unreserved tickets across counters. Mobile application for unreserved ticketing has also been launched in suburban sections.

3. Computerised booking of Railway Retiring Rooms − Passengers can book retiring rooms online.

4. Several other IT applications viz., train running status enquiry through Interactive Voice Response System (IVRS), computerised booking of parcels, complaint management, etc., have also been implemented for passenger convenience.

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